



PO Box 11778
Houston, TX 77293
(713) 635-0800

November 6, 2016

Re: Change of service provider

Dear Resident:

Direct Waste Solutions has recently been selected to provide waste collection services to the North Hills Estates subdivision. With experience stemming from the late 1970s by James A. Singleton Sr., our business offers over forty years of experience to guarantee complete and effective waste collection in a reasonable time. You work hard for your home ownership; let us help provide the clean environment you deserve.

Service days will be scheduled for **Tuesdays** and **Fridays**. A charge of \$21.75 per month, plus tax, will be billed to each resident quarterly. All payments must be made payable to Direct Waste Solutions. You may visit www.trashbilling.com to enroll in several of our online billing and payment options using the 12-digit web ID number found on your invoice.

As a friendly reminder your household waste should be placed at the curbside in a waste container not exceeding 45 gallons or in plastic trash bags, and your yard waste should be placed at the curbside within five (5) feet of the paved roadway, by 7:00 a.m. **Heavy trash** items, appropriate for disposal should be placed within five (5) feet of the curb and will be collected on the second service day of each week. Heavy trash items that will be accepted are as follows. Refrigerators, freezers, air conditioners (note: all must have certification of freon reclamation by a licensed technician), stoves, water tanks, washing machines, dryers, freezers, appliances, hot water heaters, couches, furniture, bicycles, large volume of containerized yard waste and similar items that might be found in or around the home. In the event your collection day falls on a holiday, your service will resume on your next scheduled service day. Scheduled holidays include: **New Year's Day**, **Memorial Day**, **July 4th**, **Labor Day**, **Thanksgiving Day**, and **Christmas Day**.

Direct Waste Solutions will continue the lineage of going the extra mile when it comes to service. We remain alert to community safety issues and other concerns. If you have questions or need immediate assistance, please do not hesitate to contact our office at (713) 635-2500.

Sincerely,

Direct Waste Solutions Management